

CANCOIL THERMAL CORPORATION

Catalogue Products Warranty

This warranty applies to all products manufactured and sold by **Cancoil Thermal Corporation**. It covers the following standard catalog equipment; unit coolers, air cooled condensers, finned tube coils, and condensing units (excluding the compressor which is warranted separately by the compressor manufacturer). It may be extended to cover other equipment sold by **Cancoil Thermal Corporation** only by prior, written agreement from **Cancoil Thermal Corporation**.

Cancoil Thermal Corporation warrants to the owner of this equipment, subject to the terms of payment being punctually complied with, that it will be free from defects in workmanship and materials of construction for a period of one (1) year from the date of installation but not to exceed one (1) year plus six (6) months from the factory ship date, whichever is less. This means that the warranty period is one (1) year, providing that the unit is installed within six (6) months of the ship date.

During the warranty period, **Cancoil Thermal Corporation's** liability will be limited to the repair or replacement of the defective equipment, provided that a proper warranty claim has been received and a defect found. Repair includes the cost of parts/materials and any pre-authorized field labour to install them. Replacement includes the equipment only and excludes field installation labor. The decision to repair or replace the equipment rests solely with **Cancoil Thermal Corporation**.

This warranty does not cover the following: damage to the equipment due to mishandling in transport or installation, damage to the equipment caused by misapplication or improper installation, damage done to the equipment while it is in service, damage caused by corrosion. Unauthorized repair charges are not covered. Product loss of any type is not covered. Refrigerant loss is not covered.

All other warranties, express and implied, are excluded.

Should a warranty claim situation arise, the following information should be submitted in writing: the equipment model number, the equipment serial number, the date the equipment was installed, a detailed description of the defect, and an estimate from a licensed refrigeration contractor itemizing the parts and labour required to repair the defect. This information should be submitted by the purchaser of the equipment to:

Cancoil Thermal Corporation.

991 John F. Scott Road

Kingston, Ontario

K7L 4V3

Tel: (613) 541-1235

Fax: (613) 541-1239

Third party claims will not be considered. **Cancoil Thermal Corporation** may require the return of the defective equipment for factory repair, or may authorize field repair or scrapping. If return is required, a Return Material Authorization (RMA) number must be issued. This can be obtained by contacting the Sales Department at the above address. No shipments of return goods will be accepted without this number. In the event and RMA is issued and a unit is returned to the factory and no defect is found, the unit will be shipped back to the owner and freight and inspection charges will be assessed to the purchaser.